

It is essential to follow the EQIA Guidance in completing this form

**Name of Current Service/Service Development/Service Redesign:**

Prostate Cryotherapy Service, Gartnavel General Hospital, Surgery & Anaesthetics Directorate

Please tick box to indicate if this is a :      **Current Service**       **Service Development**       **Service Redesign**

**Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).**

The Scottish prostate cryotherapy service is a newly established service within Gartnavel General Hospital. Cryotherapy is a treatment option for patients who develop a recurrence of prostate cancer following primary treatment. This service utilises a referral criteria whereby all patients who may be eligible for cryotherapy treatment are reviewed as an out patient, by both the Clinical Nurse Specialist and the Consultant. The patient pathway, after referral, is usually two outpatient appointments and then approximately a two day inpatient stay if treatment is agreed. The age range of patients is predominantly 60-80 years. The outpatient appointment involves discussion of any other options that are available as well as this particular treatment. Before the development of this service, patients travelled to England for treatment.

**Who is the lead reviewer and where based?**

Fiona Winslow Clinical Cryotherapy Nurse Specialist Level 6 Gartnavel General Hospital

**Please list the staff groupings of all those involved in carrying out this EQIA  
(when non-NHS staff are involved please record their organisation or reason for inclusion):**

Consultant Urologist  
Clinical Nurse Specialist  
Lead Nurse  
Medical Secretary/Audit Co-Ordinator  
Patient Representative

## Impact Assessment – Equality Categories

Equality Category	Existing Good Practice	Remaining Negative Impact
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Gender is recorded however this service only applies to the male population as it pertains to prostate cancer.</li> <li>• Staff are aware that transgender patients may attend the service and are conscious that sensitive discussion is required.</li> <li>• All areas have sufficient blinds and screens to ensure privacy and dignity at consultation.</li> </ul>	<ul style="list-style-type: none"> <li>• No negative issues identified</li> </ul>
<b>Ethnicity</b>	<ul style="list-style-type: none"> <li>• The requirement for interpreting services are identified via the GP, allowing services to be booked when appointment is allocated.</li> <li>• Staff are aware of the NHS GG&amp;C interpreting protocol, i.e. how to book an interpreter and record their attendance in the case record</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• Patient information is currently being developed. Once completed then alternative formats will be considered e.g. available in various languages.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Out patient facilities are on the ground floor.</li> <li>• Treatment couches with adjustable heights are available.</li> <li>• Dedicated disabled car parking facilities are available.</li> <li>• A lift is available to transfer patients and relatives to the inpatient area.</li> <li>• Staff are aware of how to book sign language interpreters. Clinical nurse specialist is able to perform basic sign language until interpreter arrives if required.</li> <li>• Prostate cancer charity can provide various patient information in alternative formats; i.e. audio-visual, Braille which can be made available when required.</li> </ul>	<ul style="list-style-type: none"> <li>• Patient information is currently being developed. Once completed then alternative formats will be considered e.g. for the visually impaired or easy read.</li> <li>• Staff were unaware of how to book a deaf blind communicator.</li> <li>• Data on Disability is not recorded</li> </ul>

	<ul style="list-style-type: none"> <li>• Patient transport facilities are available if required for patients who meet the medical criteria for this service.</li> <li>• Accessible toilets are available in both outpatients and inpatient facilities.</li> <li>• To date staff have not encountered any patients with learning disabilities but are aware that communication needs to be at a level to meet the individual's understanding. Also aware that patients could have Incapacity Act issues relating to consent.</li> </ul>	
<b>Sexual Orientation</b>	<ul style="list-style-type: none"> <li>• Patient care delivered on a patient centred individualised basis, regardless of sexual orientation.</li> <li>• Gay patients currently use the service and no negative issues have been identified.</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• Data on Sexual orientation is not recorded</li> </ul>
<b>Religion and belief</b>	<ul style="list-style-type: none"> <li>• Nursing assessment undertaken on admission to ward for cryotherapy to identify any specific religious requirements.</li> <li>• Halal, Kosher and Vegan meals are available for inpatients.</li> <li>• Staff can refer to Chaplaincy Services for patients who require spiritual support.</li> <li>• Prayer facilities are available.</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• Data on Religion and belief is not analysed</li> </ul>
<b>Age (Children/Young People/Older People)</b>	<ul style="list-style-type: none"> <li>• Play facilities are available within urology out-patient waiting area for any children accompanying a patient.</li> <li>• Age is recorded for all patients and analysed every 6 months.</li> <li>• Baby changing facilities are available within toilet areas. Alternatively an Out-patient consultation room is available if required.</li> </ul>	<ul style="list-style-type: none"> <li>• No negative issues identified</li> </ul>

	<ul style="list-style-type: none"> <li>• Currently developing a database of patients who have undergone cryotherapy in order to assist with audit of the service in relation to age of patients referred/treated.</li> <li>• Majority of males are in the 60-80 age range</li> </ul>	
<p><b>Social Class/ Socio-Economic Status</b></p>	<ul style="list-style-type: none"> <li>• Development of the cryotherapy service in Scotland has eliminated the need for patients to travel to England for cryotherapy treatment.</li> <li>• Following treatment the service refers back to the local original clinician when possible. This reduces adverse travel/expense.</li> <li>• Reimbursement of travelling expenses is available for those in receipt of benefits or travelling from the Highlands or Islands.</li> <li>• Patient transport is available if required for patients who meet the medical criteria for the service.</li> <li>• Multiple appointments are reduced through introducing a one stop service, where consultation, prostatic ultrasound and flow rate are all assessed in one visit.</li> <li>• Staff discuss with patients and/or relatives patient information leaflets and appropriate web sites.</li> <li>• Referrals to other agencies such as social work and MacMillan benefits are undertaken as required. The completion of the Disability living allowance application form is supported as required.</li> <li>• Outside agencies such as charities/Maggies centre promoted as a source of information and/or financial support.</li> <li>• A quality of life assessment is conducted before and after cryotherapy. If this reveals issues for the patient then would refer on appropriately.</li> </ul>	<ul style="list-style-type: none"> <li>• No negative issues identified</li> </ul>

<p><b>Additional marginalisation</b></p>	<ul style="list-style-type: none"> <li>• Provision of follow-up care after cryotherapy for patients at closest urology centre to avoid unnecessary travel/expense.</li> <li>• As a new service staff have not yet encountered homeless, prisoners or addicts but aware that the individualised care process would be very applicable to understand and meet needs.</li> </ul>	<ul style="list-style-type: none"> <li>• No negative issues identified</li> </ul>
<p><b>All</b></p>	<ul style="list-style-type: none"> <li>• Information regarding treatment and patient care both offered on a patient focused basis, allowing flexibility when delivering individualised care.</li> <li>• Patients are encouraged to bring a relative or friend to the consultation, for support and to keep them informed and assist discussion around this treatment option.</li> <li>• Standard referral form developed for dissemination across Scotland thus allowing equality of access to the service.</li> <li>• Potential complications of cryotherapy are discussed i.e. impotence, erectile dysfunction, and counselling is provided. Staff may refer to other support agencies as required.</li> <li>• Going home instruction leaflet developed to assist in the dissemination of information surrounding cryotherapy.</li> </ul>	<ul style="list-style-type: none"> <li>• As cryotherapy is a new service not all staff are aware of the care needs of the patient. Healthcare staff require specific training on this treatment.</li> <li>• Would like written information on prostate cryotherapy to be supplied to patients' GP to enhance GP's knowledge of cryotherapy</li> <li>• The standard Referral form does not include some equality and diversity data</li> </ul>

Actions	Date for completion	Who is responsible?(initials)
<b>Cross Cutting Actions</b>		

<b>Specific Actions</b> <ul style="list-style-type: none"> <li>• Review referral form being used to include language or other special needs</li> <li>• Review referral form to include equality and diversity criteria for monitoring purposes.</li> <li>• Review the need for patient information being available in alternative formats.</li> <li>• Review the need to have patient information available at GP's</li> <li>• Provide in service training for healthcare staff</li> <li>• Obtain copies of the NHS GG&amp;C interpreting resources on how to book interpreters</li> </ul>	March 2010	FW
	March 2010	FW
	October 2010	FW
	April 2010	FW
	December 2010	FW
	March 2010	FW

**Ongoing 6 Monthly Review** Please write your 6 monthly EQIA review date:

August 2010

**Lead Reviewer:** Name: Fiona Winslow  
**Sign Off:** Job Title: Cryotherapy Clinical Nurse Specialist  
Signature  
Date: 23/3/2010

Please email copy of the completed EQIA form to [irene.mackenzie@ggc.scot.nhs.uk](mailto:irene.mackenzie@ggc.scot.nhs.uk)

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