

**NHS Greater Glasgow and Clyde
Equality Impact Assessment Tool For Frontline Patient Services**



It is essential to follow the EQIA Guidance in completing this form

Name of Current Service/Service Development/Service Redesign:

Interventional Radiology Service, North West Sector, Diagnostics Directorate, Gartnavel General Hospital.

Please tick box to indicate if this is a: **Current Service** **Service Development** **Service Redesign**

Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).

The Interventional Radiology Service within North West Sector is currently based at Gartnavel General Hospital.

There are 5 interventional radiologists providing this service. Some procedures carried out are for diagnostic purposes but the majority of procedures are for minimally invasive treatment. Procedures carried out can be divided into vascular (relating to or containing blood vessels) and non-vascular (not relating to or containing blood vessels) and all use a percutaneous approach (through the skin) under image guidance. These include a vast range of procedures from endovascular repair of aneurysms to drainage of cysts. There are fewer complications and shorter hospital stays than surgery.

Referrals are received from GP's, other hospital departments and other Health Boards for a number of interventional procedures.

This service is for in-patients and day case patients.

Who is the lead reviewer and where based?

Jean Wright, Assistant General Manager, Glasgow Royal Infirmary.

**Please list the staff groupings of all those involved in carrying out this EQIA
(when non-NHS staff are involved please record their organisation or reason for inclusion):**

Assistant General Manager; Sector Superintendent Radiographer; Modality Lead Radiographer; Senior charge Nurse; Consultant Radiologist; Equality and Diversity Advisor; Equality and Diversity Assistant.

Impact Assessment – Equality Categories

| Equality Category | Existing Good Practice | Remaining Negative Impact |
|-------------------|--|---|
| All | <ul style="list-style-type: none"> • Each patient has an individual care plan. • Equality and diversity training on-line is ongoing for all staff • There are cubicles available to ensure privacy for patients to change into a gown before their tests or procedure. • Hospital gowns are provided if required. • The bedded areas have curtains for privacy. • The examination room has an engaged sign to protect patient's privacy. • Chaperoning is available. • Patient information is currently being reviewed to standardise the information across NHS Greater Glasgow and Clyde. • The current Radiology referral form is being reviewed. • The patient information database has an 'alert system' which highlights if the patient has additional needs e.g. allergies, communication needs etc. • Staff ask patients how they wished to be addressed e.g. by title or first name. | <ul style="list-style-type: none"> • Large hospital gowns are difficult to source., • Not all equality data is collected and analysed |
| Gender | <ul style="list-style-type: none"> • Gender data is recorded in the patient information database. • Chaperoning is available. • Staff are aware of NHS Greater Glasgow and Clyde's Transgender Policy. Copies are available within the Main Imaging Department. | <ul style="list-style-type: none"> • No negative impact identified. |

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| <p>Ethnicity</p> | <ul style="list-style-type: none"> • The department has a protocol in place to book interpreters. If an interpreter is used then this is documented. • Staff have access to the Booking System for Interpreters poster. • The department does have a copy of NHS Greater Glasgow and Clyde's Interpreting Policy. | <ul style="list-style-type: none"> • Ethnicity data is not routinely collected. • Staff were unaware if patient information was available in other languages. |
| <p>Disability</p> | <ul style="list-style-type: none"> • If a patient has a disability this would be documented in the patient information database. (This has an 'alert system' to identify if the patient has any additional needs). • There is a drop off point outside the main entrance to Gartnavel General Hospital. • There is a bus stop located next to the drop off point. • Disabled parking is available. • There are automatic doors at the front entrance. • The service is based on the ground floor. • The department has an accessible toilet. • There is a protocol in place for organising sign language interpreters and other forms of communication support. This would be documented in the notes. • If a patient has an assistance dog, the staff can accommodate this. • The department can organise patient transport if this is required for medical reasons. • For patients with learning disabilities, where required, staff would liaise with the family member or carer. | <ul style="list-style-type: none"> • The department does not have information in other formats. • The department does not currently have access to a loop system for patients who are heard of hearing. • The department does not have the contact details for the Consultant Nurse for Learning Disabilities |
| | <ul style="list-style-type: none"> • Staff are aware of the Civil Partnership Act. | <ul style="list-style-type: none"> • No negative impact identified. |

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| Sexual Orientation | <ul style="list-style-type: none"> • Staff are aware of the importance of using appropriate terminology. | |
| Religion and belief | <ul style="list-style-type: none"> • Staff could signpost patients to the Chaplaincy Department. • Staff are aware of the importance of religious festivals and articles of faith. • Religions and Cultures Manual is available within the Main Imaging department and has recently been updated. | <ul style="list-style-type: none"> • No negative impact identified. |
| Age (Children/Young People/Older People) | <ul style="list-style-type: none"> • Age data is recorded in the patient information database. • The service is for patients aged 16 and over; very occasionally patient under 16 are treated. • The needs of elderly patients are taken into consideration when booking appointments and explaining procedures and tests. This is reflected in the individual patient care plans. | <ul style="list-style-type: none"> • No negative impact identified. |
| Social Class/Socio-Economic Status | <ul style="list-style-type: none"> • Regarding the reclaiming of travelling expenses – staff can sign the form to confirm that the patient has attended and then signpost the patient to the cashier’s office. | <ul style="list-style-type: none"> • No negative impact identified. |

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| Additional marginalisation | <ul style="list-style-type: none"> • The department has a protocol in place for dealing with patients in the criminal justice system. • Patients with addictions must be flagged to the department to make sure that pain relief and sedation is prescribed and documented accordingly | <ul style="list-style-type: none"> • No negative impact identified. |
|-----------------------------------|--|--|

| Actions | Date for completion | Who is responsible?(initials) |
|---|--|--|
| Cross Cutting Actions <ul style="list-style-type: none"> • Investigate the possibility of capturing equality data. | March 2011 | Betty McVean |
| Specific Actions <ul style="list-style-type: none"> • .Explore how to access hospital gowns in different sizes (Awaiting process from Acute Division). • Check if patient information is available in other languages or formats. • Investigate the possibility of obtaining a loop system for patients who are hard of hearing or deaf. • Obtain contact details for the Consultant Nurse for Learning Disabilities | completed March 2011 March 2011 March 2011 completed | Shona Mckechnie Betty McVean Betty McVean Betty McVean, Betty McVean |

Ongoing 6 Monthly Review Please write your 6 monthly EQIA review date:

13th May 2011

Lead Reviewer: Name: Jean Wright
Sign Off: Job Title Assistant General Manager
Signature *Jean Wright*
Date: 28th January 2011

Please email copy of the completed EQIA form to Jacqueline.Russell@ggc.scot.nhs.uk

Jacqueline Russell, Corporate Inequalities Team, NHS Greater Glasgow and Clyde, Gartnavel Royal Hospital, 1053 Great Western Road, Glasgow, G12 0YN. Tel: 0141 201 4560.