

**NHS Greater Glasgow and Clyde
Equality Impact Assessment Tool For Frontline Patient Services**

It is essential to follow the EQIA Guidance in completing this form

Name of Current Service/Service Development/Service Redesign:

Paediatric Dental Day Surgery Service at Inverclyde Royal Hospital Day Surgery Unit.

**Please tick box to indicate if this is a :
Redesign**

Current Service

Service Development

Service

Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).

The Community Paediatric Dental Service within the Day Surgery Unit is for children who are 4-16 years of age who require dental extractions under general anaesthesia, and who are medically fit. This takes place as a daycase at the Day Surgery Unit of Inverclyde Royal Hospital. It is primarily for children who reside in the Inverclyde area but can also accommodate those who live outwith this area where capacity exists and needs arise.

Who is the lead reviewer and where based?

Elizabeth McLaughlin, Dental Nurse Manager, Greenock Health Centre.

**Please list the staff groupings of all those involved in carrying out this EQIA
(when non-NHS staff are involved please record their organisation or reason for inclusion):**

Dental Nurses (3), Specialist Paediatric Dentist, Dental Nurse Manager; Equalities Programme Lead; Equality and Diversity Advisor.

Impact Assessment – Equality Categories

Equality Category	Existing Good Practice	Remaining Negative Impact
Gender	<ul style="list-style-type: none"> • Gender is recorded as a requirement of General Anaesthetic (GA) standards. • Before the procedure, staff check that the child is medically fit and that there is suitable aftercare arrangements in place. If there are medical issues then the children are referred to the Royal Hospital for Sick Children (RHSC). • Most staff have attended Equality and Diversity Training. 	<ul style="list-style-type: none"> • Although gender is recorded it is not routinely analysed.
Ethnicity	<ul style="list-style-type: none"> • Staff are aware of how to book an interpreter. • The procedure takes place on a Friday afternoon (this is the only theatre slot available from Inverclyde Royal Hospital's Day Surgery Unit's Theatre Schedule). However, patients can be offered alternative appointments at the Vale of Leven Hospital thus offering some flexibility. 	<ul style="list-style-type: none"> • Ethnicity is not routinely recorded. • Staff were unaware of NHS Greater Glasgow and Clyde's equality website which includes useful resources. • Information leaflets are not available in other languages.
Disability	<ul style="list-style-type: none"> • An Induction Loop system is available for patients who are hard of hearing or are deaf. • Staff can access visual aids to help explain the procedure to the patient (e.g. a model of teeth). • A mixture of chairs are available in the waiting area. • There is a disabled toilet available • Inverclyde Royal Hospital has been awarded the Hearing Dogs Award • Guide dogs are welcome • Disabled parking is available • Staff are aware of how to book a sign language interpreter. 	<ul style="list-style-type: none"> • Information leaflets are not available in other formats.

Sexual Orientation	<ul style="list-style-type: none"> • The service treats all people as individuals 	<ul style="list-style-type: none"> • No negative impact identified.
Religion and belief	<ul style="list-style-type: none"> • This is recorded on admission. This is noted in order to ensure that their specific requirements are respected. • Prayer facilities are available at the Inverclyde Royal Hospital. • Staff are aware of how to contact spiritual leaders if requested. 	<ul style="list-style-type: none"> • Some staff were unaware of how to access a Religion and Culture manual.
Age (Children/Young People/Older People)	<ul style="list-style-type: none"> • Age is recorded. • The procedure is explained to children in an age appropriate manner. • Staff can access visual aids to help explain the procedure to the patient (e.g. a model of teeth). • The waiting area has toys • Baby changing facilities are available. • Written information is sent to parents regarding General Anaesthetic • To encourage children, stickers, toothbrush timers, and toothpaste etc are distributed to promote good oral health. 	<ul style="list-style-type: none"> • No information available for parents on good oral health for children.
Social Class/ Socio-Economic Status	<ul style="list-style-type: none"> • Staff follow the Did Not Attend Policy. Staff try to ensure the follow up is done with children that DNA. This can involve contacting the GP or school nurses. • Recent statistics from the National Dental Inspection Programme (NDIP) 2008 show that the proportion of Primary 1 children in Greater Glasgow and Clyde with obvious dental decay is 55.2% as compared with the national figure of 42.3%. A significant reason accounting for this is 	<ul style="list-style-type: none"> • No negative impact identified.

	<p>that GG&C NHS board has a larger proportion of children living in deprived areas. To help combat this, young children are offered stickers, toothbrush timers, and toothpaste to encourage good oral health.</p> <ul style="list-style-type: none"> • There are links with the oral Health Team – who help promote oral health in the community e.g. schools. • Staff can advise patients on reclaiming their travelling expenses. 	
Additional marginalisation	<ul style="list-style-type: none"> • No issues identified. 	<ul style="list-style-type: none"> • No negative impact identified.

Actions	Date for completion	Who is responsible?(initials)
<p>Specific Actions</p> <ul style="list-style-type: none"> • Obtain copies of the “How to Ask” Resource pack and circulate to staff. • Investigate the possibility of recording ethnicity data as current IT systems don’t support this. • Ensure that staff are aware of NHSGG&C’s Equality website (www.equalitiesinhealth.org) • Ensure staff are aware of how to access a Religions and Culture Manual or the NES Multi-Faith Resource for Healthcare Staff. • Explore the possibility of providing information in different languages and formats. • Ensure that the Paediatric Peer Group reviews patient information and explores how 	<p>Aug 2009</p> <p>March 2010</p> <p>Aug 2009</p> <p>March 09</p> <p>Aug 2009</p> <p>Aug 2009</p>	<p>E McLaughlin</p> <p>E McLaughlin</p> <p>E McLaughlin</p> <p>E McLaughlin</p> <p>E McLaughlin</p> <p>G Glenroy</p>

to involve patients		
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Ongoing 6 Monthly Review **Please write your 6 monthly EQIA review date:**

March 2010

Lead Reviewer:	Name:	Elizabeth McLaughlin
Sign Off:	Job Title	Dental Nurse Manager
	Signature	
	Date:	October 2009

Please email copy of the completed EQIA form to irene.mackenzie@ggc.scot.nhs.uk

Irene Mackenzie, Corporate Information and Development Manager, Corporate Inequalities Team, NHS Greater Glasgow and Clyde, Dalian House, 350 St Vincent Street, Glasgow, G3 8YZ. Tel: 0141-201-4970.