

NHS Greater Glasgow and Clyde
Equality Impact Assessment Tool For Frontline Patient Services

It is essential to follow the EQIA Guidance in completing this form

Name of Current Service/Service Development/Service Redesign:

Smoke Free Services, South East Community Health Care Partnership (SE CHCP)

Please tick box to indicate if this is a : **Current Service** **Service Development** **Service Redesign**

Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).

Smoke Free Services provide a comprehensive support service to adult smokers within South East CHCP who want to quit. The service is provided in various locations and uses a number of different approaches including one to one and group work activities with client groups.

Who is the lead reviewer and where based?

Nicola Fullarton, SE CHCP

**Please list the staff groupings of all those involved in carrying out this EQIA
(when non-NHS staff are involved please record their organisation or reason for inclusion):**

Health Improvement Senior - Tobacco Control
Smoking Cessation Administrator

Impact Assessment – Equality Categories

Equality Category	Existing Good Practice	Remaining Negative Impact
<p>Gender</p>	<ul style="list-style-type: none"> • Gender recorded and analysed • Both male and female facilitators available • We have one to one discussions away from the group. • Have a range of facilitators in relation to age, gender, race and experience • Facilitators are aware of Gender Based Violence (GBV) issues and signpost to local services. 	<ul style="list-style-type: none"> • Under representation of men attending services
<p>Ethnicity</p>	<ul style="list-style-type: none"> • Ethnicity recorded and analysed • Interpreter telephone service is available in any language and team members who are bilingual can also deliver brief advice and specialist advice. • Need for interpreter is highlighted in referral pathway • Interpreting service available by telephone. • Have a range of facilitators in relation to age, gender, race and experience • A smoking cessation needs assessment is being conducted with Black and Minority Ethnic groups living within South East CHCP. 	<ul style="list-style-type: none"> • Limited information in other languages. Some translated information available, looking to develop further. • No bilingual Pharmacists available in this area • Lack of publicity in other languages • Interpreted phone calls reduce empathy with client. • Not all staff have attended the GG&C Equality & Diversity training
<p>Disability</p>	<ul style="list-style-type: none"> • Can provide a one to one service via Deaf Connections. • If requesting large print we can provide to clients • Support workers can attend classes to support 	<ul style="list-style-type: none"> • Disability not recorded • Two out of our four venues have loop systems • Limited resources for clients with learning

	<p>clients</p> <ul style="list-style-type: none"> • Some leaflets designed for those with learning disabilities available • All venues close to public transport • Venues are used on a rotating basis, for ease of accessibility. • Locations for service delivery have wheelchair access, on ground floor etc. • Some locations have the loop system • We can access British Sign Language (BSL) Interpreters • Nearby car parking for disabled groups • Guide dogs welcome • Advocacy available for patients • Accessible Toilet 	<p>difficulties</p>
Sexual Orientation	<ul style="list-style-type: none"> • No good practice • Staff aware that LGBT population have higher smoking rates 	<ul style="list-style-type: none"> • Sexual orientation not recorded/analysed
Religion and belief	<ul style="list-style-type: none"> • Progressing recommendations from needs assessment 	<ul style="list-style-type: none"> • Do not currently offer women's only groups
Age (Children/Young People/Older People)	<ul style="list-style-type: none"> • Access to service available during the day and in the evening • Age recorded and analysed • Toolkit for Cessation with Young People will be taken forward locally in the near future 	<ul style="list-style-type: none"> • Proportion of young adults attending services is low • No crèche facilities available
Social Class/	<ul style="list-style-type: none"> • Employment Status is recorded and analysed 	<ul style="list-style-type: none"> • No negative impact

Socio-Economic Status	<ul style="list-style-type: none"> • SIMD recorded • Postcodes record and analysed for all referrals 	
Other		<ul style="list-style-type: none"> • No late night or weekend services currently available
Additional marginalisation	<ul style="list-style-type: none"> • No good practice 	<ul style="list-style-type: none"> • No negative impact

Actions	Date for completion	Who is responsible?(initials)
Cross Cutting Actions <ul style="list-style-type: none"> • Piloting of Saturday cessation group • Under representation of men at groups, requires investigation 	August 2010 September 2010	HB HB
Specific Actions <ul style="list-style-type: none"> • Confirm venues for Smoking Cessation groups have loop systems available for clients if required. • Explore the possibility of gender specific groups • Explore availability of translated information for client groups • Conduct a training needs analysis of sessional staff 	Enter dates May 2010 September 2010 August 2010 September 2010	Enter Leads NF HB HB HB

Ongoing 6 Monthly Review Please write your 6 monthly EQIA review date:

October 2010

Lead Reviewer: **Name:**
Sign Off: **Job Title**
 Signature
 Date:

Please email copy of the completed EQIA form to irene.mackenzie@ggc.scot.nhs.uk

Irene Mackenzie, Corporate Information and Development Manager, Corporate Inequalities Team, NHS Greater Glasgow and Clyde, Dalian House, 350 St Vincent Street, Glasgow, G3 8YZ. Tel: 0141-201-4970.

Other : No late night or weekend service currently available