

NHS Greater Glasgow and Clyde
Equality Impact Assessment Tool For Frontline Patient Services

It is essential to follow the EQIA Guidance in completing this form

Name of Current Service/Service Development/Service Redesign:

Smokefree Community Services, Renfrewshire CHP

Please tick box to indicate if this is a : Current Service Service Development Service Redesign

Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).

Renfrewshire Smokefree Community services provide a range of local support to help individuals who live and work in Renfrewshire to stop smoking.

Principal service is to offer individuals 7 weeks of group support which is facilitated by two trained smoking cessation advisors. This is followed by up to further 8 weeks of support from their local pharmacy. Groups are provided in local community venues and are held in response to need which include evenings. We are currently scoping the need for a Saturday cessation support group, using client evaluation feedback forms, in order to explore what improvements to our time-table may be useful for service users.

Who is the lead reviewer and where based?

Susan Clocherty, Health Improvement Lead, Johnstone Health Centre

Please list the staff groupings of all those involved in carrying out this EQIA
(when non-NHS staff are involved please record their organisation or reason for inclusion):

Smoking Cessation Advisorx3
 Smoking Cessation Administratorx2
 Equality and Diversity Manager
 Mental Health and Addictions Worker
 Youth Tobacco- Prevention
 Health Improvement- Tobacco and Health Worker

Impact Assessment – Equality Categories

Equality Category	Existing Good Practice	Remaining Negative Impact
<u>All</u>	<ul style="list-style-type: none"> • All staff have received Equality & Diversity training. Mandatory adult protection training has also been delivered to staff • Staff can help client complete referral forms if there are literacy/numeracy issues. • Flexible appointment times are available for clients. • 1:1 visits for housebound clients in clients own home if unable to attend the service. 	
Gender	<ul style="list-style-type: none"> • Gender data is recorded • Gender matching available on request. <p>Mandatory gender based violence training for staff. If the facilitator suspects GBV an enquiry will be made with the client and referrals made if necessary.</p>	<ul style="list-style-type: none"> • Gender data will be analysed quarterly and reported to the Health Improvement Manager. • Explore the idea of delivering an all-male cessation support group in conjunction with St. Mirren Football Club • Explore the idea of delivering an all-female cessation in conjunction with Renfrewshire Leisure.

<p>Ethnicity</p>	<ul style="list-style-type: none"> • Member of team has link with Interpreting Services and all staff are aware on how to book interpreters for clients. Working with Interpreters training attended by a staff member. • Staff are aware of different smoking patterns within minority ethnic groups and are using this to develop the service.. • Translated information is available if required for clients. • The service undertakes a language and communication assessment with clients to assess support needs . There is a facility to record language on the referral form. 	<ul style="list-style-type: none"> • Ethnicity data will be analysed quarterly and reported to the Health Improvement Manager. • Exploring the idea of partnership working with the oral health team, as they have forged good links with the Renfrewshire Polish Community .
<p>Disability</p>	<ul style="list-style-type: none"> • Disability is recorded • Venues used are all wheelchair accessible • Costing has been carried , in order to assess costs of hiring British Sign Language (BSL) interpretation services, and for purchasing extra resources for clients. BSL interpreting is provided free, there is no need to cost this. • All staff given the opportunity to attend sensory awareness training • All staff aware of contact details of the sensory impairment team for seeking advice and help in supporting clients. • Loop system available • Nearby car parking for disabled people 	<p>Disability data will be analysed quarterly and reported to the Health Improvement Manager.</p>

	<ul style="list-style-type: none"> • Guide dogs welcome • Advocacy available for patients • Accessible Toilet • Information available in large print/ different formats. 	
Sexual Orientation	<ul style="list-style-type: none"> • All staff given the opportunity to attend LGBT training • Have requested that the NHS GG+C Smokefree services central team (via the Tobacco sub-PIG) address <u>the</u> requirement for sexual orientation data to be recorded and analysed 	
Religion and belief	<ul style="list-style-type: none"> • Staff are aware of religious holidays/ events and can offer flexible appointments. • Have requested that the NHS GG+C Smokefree services central team (via the Tobacco sub-PIG) address <u>the</u> requirement for Religion and Belief data to be recorded and analysed 	
Age (Children/Young People/Older People)	<ul style="list-style-type: none"> • Age data is collected • Youth related data is analysed to inform service development. • Service is available to older people and also young people <16. • Information is targetted towards youth groups and 1-1 support is offered. • There is a wide skill base in the team to ensure that different age groups can be catered for. 	

	<ul style="list-style-type: none"> The service has different paperwork for different groups. Personal youth diary has been developed 	
Social Class/ Socio-Economic Status	<ul style="list-style-type: none"> The service is provided within accommodated units Smoking Cessation work is targeted within 15% SIMD (< 15% datazones) and there is more intensive support to this group. Employment status is included within referral form and information is analysed. 	
Additional marginalisation	<ul style="list-style-type: none"> Additional inequalities project helps to support people who have additional health inequalities issues, e.g. mental health problems, physical health care and addictions. Data is analysed from the above. The project also works with people who are engaging with the 'more choices, more chances' service. 	

Actions	Date for completion	Who is responsible?(initials)
Cross Cutting Actions <ul style="list-style-type: none"> Improve collection and statistical breakdown of Diversity data to improve service offered Explore improvement to service to offer to housebound clients without a telephone Include details of inequalities project within smoke free service literature. 	December 2010	AC
Specific Actions <ul style="list-style-type: none"> All advisors to attend Equality and Diversity training. Advice to be sought from sensory impairment Team on how best to support housebound 	January 2011 December 2010	AC MT

clients. • Identify smoke free resource available and also in different formats.	December 2010	MT
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Ongoing 6 Monthly Review Please write your 6 monthly EQIA review date:

March 2011

Lead Reviewer: **Name:**
Sign Off: **Job Title**
 Signature
 Date:

Please email copy of the completed EQIA form to irene.mackenzie@ggc.scot.nhs.uk

Irene Mackenzie, Corporate Information and Development Manager, Corporate Inequalities Team, NHS Greater Glasgow and Clyde, Dalian House, 350 St Vincent Street, Glasgow, G3 8YZ. Tel: 0141-201-4970.